

Mografi LLC - Apple Arcade Privacy Policy

This Privacy Policy was last modified on (September 10, 2019).

Mografi LLC (“us”, “we”, or “our”) operates Jenny LeClue - Detectivu™ (the “Game(s)”, “App(s)”, and “Product(s)”). This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from User (the “User(s)”, the “Player(s)”) of the Game.

Data Collected:

1. The Game collects data and stores it on Apple services such as iCloud for Game saves and Game Center for achievements. We do not store personal or gameplay data on our servers.

2. Information provided directly by users, such as when Users register, play games, subscribe to newsletters or marketing communications, and/or to submit inquiries or requests directly to us. Such information may include:

- Contact information—name, username, email address or other contact information;
- Information provided to customer service through games, via email or otherwise;

Data Use:

We only use data to provide support for the User and Game, including to:

1. Support cloud syncing of User game saves and settings
2. Provide service communications and responding to customer service requests
3. Ensure security, operability and legal compliance, such as:
 - Detecting and fixing bugs and operability issues.
 - Detecting and preventing fraudulent or illegal activity and
 - Complying with legal obligations.

Disclosures to Third Parties:

Apple also receives data about game play. Otherwise, we do not share data with any third party providers. We may share data when required by law or if necessary to comply with subpoenas, court orders or other legal processes.

Data Retention:

1. The game retains data as long as the User keeps the game, in order to continue providing the game and to remember the user’s status, or to comply with legal obligations.

2. We retain anonymous support ticket data for improving the game and providing support for Users. Any personally identifiable information, such as email or name, is kept separately and will be permanently deleted within 30 days of resolving a Users support-related questions or concerns.

Permission and declining or withdrawing permission for data:

The User can decline to provide data and can withdraw permission after initially providing it. However, as a result, certain features may not be available. For example, if users do not login to Game Center or use iCloud saves, they will not be able to save achievements or sync save files across devices.

Kids:

The Game collects, uses, and discloses data from kids in the same way as for other users, as described in this policy. The Game's use of kids' data is limited to support internal operations of the game.

Contact Information:

For questions or concerns about this Privacy Policy, please contact us at support@mografi.com or by mail at: Mografi LLC, 346 Pelican Cir, Sarasota, FL 34237, USA.

Data Subject Rights:

Users have certain rights with respect to their data which vary depending on local laws. These rights may include the ability to request access, correction or deletion of personal information. To exercise these rights, please email support@mografi.com. We reserve the right to verify such users before processing their requests.